

Thursday October 4, 2018

8 A.M

RADISSON HOTEL

TRINIDAD AND TOBAGO

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**8:00a.m** Registration

**8:30a.m** Safety Briefing

**8:32a.m** Welcome and Opening Remarks – Chairperson

**9:00a.m** Market Research Findings – Part I (Background and Scope of Study; Survey Methodology; Respondent Characteristics)

**10:20a.m** **BREAK**

**10:30a.m** Market Research Findings – Part II (Knowledge and Awareness of Court Services; Legal Topics of Interest to Court Users; Barriers and Enablers to Taking Legal Action | Recommendations and Feedback)

**11:30a.m** Market Research Findings – Part III (Attitudes and Beliefs about the Court and the Court Experience | Recommendations and Feedback)

**12:30p.m** **LUNCH**

**1:30p.m** Morning Recap – Chairperson

**1:45p.m** Market Research Findings – Part IV (Seeking and Receiving Information on the Courts and the Law | Recommendations and Feedback)

**2:45p.m** Market Research Findings – Part V (The Judiciary and the Media; Court User Media & Social Media Habits | Recommendations and Feedback)

**3:45p.m** Summary of Key Findings & Recommendations

**4:00p.m** Next Steps and Closing Remarks – Chairperson